

MHSOAC Stakeholder Education, Advocacy, and Outreach RFPs
Questions and Responses
(January 4, 2017)

GENERAL QUESTIONS AND CLARIFICATIONS

1. Are there any direct requirements to service severe or moderate mental illnesses?

These are training, education, and advocacy RFPs that do not exclude any population. In addition, these RFPs are not for direct mental health services.

2. To what extent should moderate mental health and mild mental health illnesses be included in our approach?

The Proposer has broad discretion, within the perimeters of the specific RFP, in determining to what extent moderate mental and mild mental health illnesses are included in the Proposal. The MHSOAC scoring team will rely upon Proposer subject-matter expertise in defining and defending the approaches described in the Proposal. Proposals with a higher level of detail and justification of the selected approach will receive a higher score.

3. Can grant funds be used for services such as support groups that support wellness and reduce internalized stigma/discrimination?

Funds must be used for activities that are consistent with the RFPs and described within the submitted Proposal. Proposers must provide documentation and/or substantiation within the Proposal as to how and why the various services, including support groups, are consistent with the Proposer-Defined Deliverables as described in the RFPs.

4. Do we need to have sub-contractors that we wish to work with in other counties identified prior to submitting the application?

Proposals with a full team, including confirmed sub-contractors, are preferred and may receive higher points. However, if not all subcontractors have been selected prior to submitting the Proposal, the Proposer must fully detail the work the sub-contractor is anticipated to perform and the method by which the Proposer can assure competent sub-contractors will be selected.

5. How do we address the resume requirement if we plan on hiring new staff to fill positions within our team?

Resumes are required for all key positions. However, if there are plans to hire new personnel, the MHSOAC recommends listing in great detail what qualifications your organization will be seeking, and the time limit to fill a position. Although the MHSOAC acknowledges having an incomplete team may be challenging, it will not disqualify organizations nor place them at a disadvantage.

6. Do the Attachment descriptions as provided in the RFP need to be included at the beginning of each narrative section responding to the attachment requirements?

The Attachments provided within the RFP should be included as cover pages for the sections pertaining to that Attachment in the Proposal.

- 7. On page 7 of the Diverse Communities RFP, the contract amount for the Diverse RFP has been increased from \$400,000 to \$670,000 per year. Please confirm that the new amount is correct?**

\$670,000 per year is the correct amount for the Diverse Communities RFP.

- 8. On page 5 of the Families of Clients/Consumers RFP, it defines the target audience for the activities in the RFP. Please confirm if this does or does not include family members that have a mental illness (peer).**

Each RFP is focused on the needs of the specific target population. The RFP for Families of Clients/Consumers is focused on that particular population and their needs. The Proposers must provide documentation and/or substantiation within the Proposal as to how and why the various activities, including those for family members that have a mental illness, are consistent with the Proposer-Defined Deliverables as described in the RFP for the Families of Clients/Consumers.

- 9. Do the five additional paper copies of the proposal need to also be in three-ring binders with tabs separating each section, or are those instructions solely for the Original Proposal?**

The formatting and binding guidelines outlined in the RFP apply to the Original Proposal and the five additional paper copies of the Proposal. Accordingly, the Original Proposal and the five additional paper copies of the Proposal must adhere to the same formatting and binding guidelines as outlined in the RFP.

- 10. Is it possible to get a “track changes” version of the RFP’s [sic] to see what specific changes were made to which sections?**

No. The current RFPs issued by the MHSOAC on December 12, 2016 are separate and independent from any other RFPs previously issued by the MHSOAC.

- 11. Will the MHSOAC post the list of interested bidders in addition to the responses to the questions received?**

The MHSOAC will provide a list of those who attended the Bidders’ Conference and identified themselves on the sign-in sheet and those who participated on the conference line and submitted email identification. This will be included as part of the final Q & A document.

- 12. Can an organization be a subcontractor for more than one proposal even if the proposals are for the same RFP?**

Yes, as long as there is no conflict of interest or incompatible activity associated with performing as a subcontractor for multiple Proposals.

- 13. It looks like all the RFPs that are currently out are for Education, Advocacy and Outreach. Will RFPs for different categories be coming out later on?**

The Commission does not currently anticipate issuing RFPs for other categories.

- 14. Exhibit D: Use of State Funds: Contractor, including its officers and members, shall not use funds received from the MHSOAC pursuant to this contract to support or pay for costs or expenses related to the following: A. Campaigning or other partisan activities to advocate for either the election or defeat of any candidate for elective office, or for or against the passage of any proposition or ballot measure; or, B. Lobbying for either the passage or defeat of any legislation. What about supporting—or co-sponsoring legislation? Please explain the**

difference between “lobbying” and “advocating”—and how we should/can address this in the Advocacy deliverables.

The Budget Act of 2015 specifically allocated funds for competitive bid contracts to “support mental health advocacy” on behalf of specific communities. As directed by the Budget Act and stated in Section I, Introduction, of the RFP, the contracts awarded pursuant to the RFPs are to enhance statewide participation, voice, and empowerment through advocacy, education, and outreach. These efforts ensure that specific communities have a major role in the development and implementation of local and state level policies and programs and improve access to quality services and supports.

Because of the Budget Act of 2015 language, Paragraph 24 of Exhibit D included in the RFP specifically provides for a limited allowance for use of funds for informing, educating, and advocating. Paragraph 24 states that the prohibition against use of State Funds for “campaigning or other partisan activities to advocate for either the election or defeat of any candidate for elective office, or for or against the passage of any proposition or ballot measure or lobbying for either the passage or defeat of any legislation” shall not limit activities intended to inform, educate, and support advocacy before local and state administrative and legislative bodies regarding policies and issue-based legislation consistent with the Mental Health Services Act. One example of permitted advocacy is presenting points of view regarding how bills and policies will impact specific communities.

15. Exhibit D: Progress Reports: This section states that unless otherwise provided in Exhibit A, progress reports are due monthly. Exhibit A does not speak to this issue. Are progress reports due monthly or quarterly?

Exhibit A included in the RFP is a sample State contract and does not include the specifics that will be included in the actual contract. The Exhibit A of the actual contract will reflect quarterly reporting requirements consistent with the Contractor Responsibilities that is described in Part IV of the RFP.

16. Referring to page 72 of the RFP, Exhibit B, is there supposed to be a table at the end of this page?

Exhibit B included in the RFP is a sample State contract. The table will be included in the Exhibit B of the actual contract.

MINIMUM QUALIFICATIONS

17. How does an organization qualify as a state-wide organization? We currently have our office in Alameda County, but have been able to provide services/education/training in other counties as needed but do not have offices or employees in those counties. How many and/or which geographic areas within the state must be included to be a state-wide organization?

The Proposer must demonstrate the ability to effectively meet the requirements outlined in the RFPs throughout California’s communities in a meaningful way. There is no requirement to have a physical presence in all of California’s communities, but organizations are required to provide ability/capacity to conduct activities throughout the state. Subcontractors are encouraged, as subcontractors can help in establishing a statewide presence the lead contractor may not possess. Proposers should detail and justify the capacity of the Proposal team to conduct the activities on a state-wide level.

18. Is it required to establish a statewide presence before execution of a contract or can a statewide presence be established after contract execution?

Both situations are acceptable. Proposals must show that the organization, or organizations, can operate throughout the state. Proposals with an established statewide presence, either entirely through the lead organization or with the assistance of established subcontractors, generally score higher than Proposals with a projected infrastructure of how it will demonstrate a statewide presence.

19. Can the Minimum Qualifications also be addressed through subcontractors?

The lead organization must meet the minimum qualification regarding the board and staff composition. All other minimum qualifications may be met by the team (including subcontractors) and/or the fiscal agent.

20. If you do not meet the first Minimum Qualification, are you disqualified from the entire proposal?

All Minimum Qualifications must be met. Accordingly, if any one of the Minimum Qualifications are not met the Proposal is disqualified from the entire proposal.

DESIRED QUALIFICATIONS

21. In regard to the Organization Description Narrative Section as defined in section III.C. (page 11), can we include organization history of the subcontractors/team to meet the past experience and ability to conduct work effectively requirements?

Yes, the Proposal as a whole will be taken into consideration. Relative information regarding all Proposer team members can and should be included.

22. For Attachment 5 Desired Qualifications, will the self-certification signature page be counted as part of the 10-page max for this section?

No, the self-certification should be signed in the form provided in the RFP and will not count towards the 10-page limit.

23. Are the B. Desired Qualifications (10 page limit) separate from the C. Organization Description (10 page limit), meaning we have 20 pages max for these 2 sections? I ask because the Desired Qualifications requests resumes, as does the Org Description section.

The Desired Qualifications and Organization Description are separate and each has a 10-page limit. Resumes are not included in the page limit for either section and can be included and referenced as separate attachments.

24. Can the Desired Qualifications also be addressed through subcontractors?

Yes, the Proposal as a whole will be taken into consideration. This includes evaluation of both lead contractor and subcontractors.

25. Can you clarify what “technical assistance” is referring to in #3 and #4? What type of TA? To whom?

The term “technical assistance” as referenced in Desired Qualifications #3 and #4 refers to the broad range of potential needs for technical assistance for the target population and not any specific type of technical assistance.

As to whom, Desired Qualification #3 specifies it is the target population of the specific RFP. Proposers should outline in the Statement of Need what these specific technical assistance needs may be and provide in the Desired Qualifications evidence of experience providing for these needs.

REQUIRED DOCUMENTS

26. Would you please resolve a conflict between the proposal submission instructions on pg. 20 (required documents) and the required documents as listed in the scoring criteria, stage 1 on pg. 56 of the RFP? Specifically:

- **Pg. 20, VIII Proposal Submission Instructions, A. Required Documents** - this is a list of the required attachments (1-14 and 15 if applicable). Is there a written proposal of any kind to be placed before the attachments or are the attachments themselves (with the written responses to the questions in each attachment, where applicable, placed behind the attachment sheet) the entirety of the proposal?
- **Attachment 16: Proposal Scoring Criteria** lists the "required documents" to include "Proposer Qualifications, Scope of Work, Workplan and Attachments 1-14." However, the Proposer Qualifications, Scope of Work, and Workplan are responses to attachments within Attachments 1-14. Are these three actually separate documents from the responses to the attachments?

The Attachments provided within the RFP should be included as cover pages for the pertaining sections in the Proposal. In the instances where narrative responses are required, include these responses after the Attachment cover page.

CONTRACTOR RESPONSIBILITIES

27. Can a subcontractor provide any "Contractor Responsibilities" such as the Annual Workplan and Final Contact Report? Since these are expectations of the Contractor, the RFP states that the [sic] do not need to be described in the narrative. If a subcontractor can and will complete any of the Contractor requirements, should that be described in any other section (Scope of Work or Proposer-Designed Deliverables) besides the Workplan?

The lead Contractor is responsible for all work detailed within the RFP, including Contractor Responsibilities. Subcontractors may provide/complete work detailed but the lead Contractor is always responsible for that work. The Workplan is the relevant document to describe such information.

28. There are four new items (contract management meeting, subject-matter experts, annual workplan update and final contract report). However, for the contract management meeting, it does not state to include funds for this specific activity. Will these meetings be held through conference calls or in-person?

Proposer may, but is not required, to include funds for the Contract Management Meetings. These meetings will be held quarterly, or otherwise as specified, and may be in-person with MHSOAC staff.

29. Regarding the Annual Workplan Update and Final Contract Report, the RFP states "Proposer shall include funds in the budget for travel to Commission meetings." What location(s) should we assume? (E.g. How many in Sacramento/NorCal and how many in SoCal?)

Commission meetings may be planned in various locations throughout California through the life of the contract. Proposers should include funds for travel to meet the requirements of the RFP.

- 30. Since these deliverables are subject to the needs of the OAC and are not under the proposer's direct control, will OAC provide a rough estimate of the number of actual meeting hours it anticipates the contractors will have to commit to for the Kickoff Meeting, Contract Management Meetings, and Collaboration meetings?**

The RFP states that there will be one Kickoff meeting, quarterly Contract Management Meetings, and periodic Collaboration meetings. Proposers should include funds to meet the requirements of the RFP in its Cost Proposal Sheet and describe the specifics in the Workplan to substantiate the cost proposal.

- 31. Moreover, will the OAC identify an estimated total number of hours, events, and/or activities it will need the contractors' subject matter experts or some useful parameters related to how (and how frequently) the OAC intends to use these experts?**

Proposers should provide in the Workplan an estimate and include funds in its Cost Proposal Sheet that is consistent with the estimate.

- 32. Are there specific work products the OAC expects the contractors to produce for any of these deliverables?**

The specific work products that are required are listed in the RFP under Contractor Responsibilities. Proposer has discretion on the work products to be completed for the Proposer-Defined Deliverables.

PROPOSER-DEFINED DELIVERABLES

- 33. Is there a preferred format for the Proposer Defined Deliverables?**

Although the MHSOAC recommends the format be easy to read and follow, there is no page limit for the Proposer Defined Deliverables. Page limits were disregarded to allow Proposers the opportunity to best represent their organization and unique approach.

- 34. Pgs. 14-18 of the RFP outline a wide range of tactics/proposer defined deliverables to be provided by the chosen nonprofit organization. Have these services been prioritized in any manner by your team or is it at the discretion of each firm to determine the relative importance of each of these tactics/proposer defined deliverables in accomplishing the campaign's goals?**

The Proposer Defined Deliverables are equally weighted and prioritized to accomplish the goals of the RFP.

- 35. The RFP does not define the number of pages for this section. Is there a page limit for this section or for each of the required deliverables?**

There is no page limit for the Proposer Defined Deliverables narrative.

- 36. The requirements for the Education portion of the RFP are very specific that the education be for stakeholders and policy makers- but no training for Family Members (such as F2F, FSG, etc.). Would trainings that support programs for Family Members be acceptable within this RFP?**

The RFPs require Proposers to develop two distinct training and education strategies. One for the stakeholders, which is the population of focus of the specific RFP, and one for policy makers. The Proposers must provide

documentation and/or substantiation within the Proposal as to how and why the various activities, including those for family members are consistent with the Proposer-Defined Deliverables as described in the RFP.

37. Regarding advocacy activities: how should we provide details for OAC committees, policy projects & panels when we don't know when, how often, locations, or what subject(s)? Can we include hours/funds for "unknown" advocacy (e.g. legislative or policy issues which may arise in the future and require staff time, etc.)?

Proposers should provide in the Workplan an estimate and include funds in its Cost Proposal Sheet that is consistent with the estimate. The MHSOAC scoring team will rely upon Proposer subject-matter expertise in justifying the overall approach and why it will be effective for the particular group in a broad array of situations. Proposers should provide a great deal of detail in order to explain the approach, its effectiveness, and how it will be implemented. Organizations that do not provide sufficient detail will be scored lower than those organizations that do.

38. Meeting with state level entities may be subject to their desire. Should/can we allow for that in our "details" (e.g. we will engage/meet with at least_____ of the following)?

Yes.

39. How descriptive must we be when addressing "unknown" events each year (e.g. conferences, community events, etc.) that may present themselves in the future, but are not knowable for the writing of this Proposal?

The MHSOAC scoring team will rely upon Proposer subject-matter expertise in justifying the overall approach, including attending "unknown" events, and why such approach or activity will be effective for the particular group in a broad array of situations. Proposers should provide a great deal of detail in order to explain the approach, its effectiveness, and how it will be implemented. Organizations that do not provide sufficient detail will be scored lower than those organizations that do.

40. Can we leverage deliverables intersect across this contract? For example, can we use one event or activity to accomplish multiple deliverables?

All Deliverables must be discrete and billed separately. However, Proposers can leverage a single activity or event to help develop multiple deliverables.

41. Regarding Outreach activities: can we include decreasing stigma, etc. around other identities, as well?

The Proposers must provide documentation and/or substantiation within the Proposal as to how and why the various outreach activities, including those to decrease stigma, etc are consistent with the Proposer-Defined Deliverables as described in the RFP.

42. Are the contracts that are not by their very definition age-specific (e.g., TAY) expected to address issues throughout the age spectrum?

The contracts are expected to address all individuals who meet the provided definition of the target population outlined within the RFP.

43. Are the contracts that are not by their very definition population-specific (e.g., LGBTQ, veterans, etc.) expected to address population-specific issues if there are already other contracts addressing them?

The contracts are expected to address all individuals who meet the provided definition of the target population outlined within the RFP.

44. Is there room for training development based on assessed or discovered need?

Yes. Please detail your training approach and Workplan in your proposal.

45. Regarding the Annual State of the Community Report: Is this referring to demographic data collected via the PMHS—or any research? If CA research is not available, can we use other research?

The MHSOAC scoring team will rely upon Proposer subject-matter expertise in providing and justifying research to detail the unique mental health needs of the target population. Proposers should provide a great deal of detail in order to explain and justify the selected research. Organizations that do not provide sufficient detail will be scored lower than those organizations that do.

46. The RFP states: “The time allotted for feedback as well as the requirement for MHSOAC staff to provide such shall be clearly detailed within the Workplan”. How much time does MHSOAC staff estimate they will need?

In estimating time for feedback from the MHSOAC staff, the Proposer should take into consideration the size and scope of the particular Deliverable. Proposers should detail the time allotted and justify why the amount of time is sufficient.

WORKPLAN

47. What is the level of detail required in the staffing portions of the workplan? Will resumes be required for all staff members, including part-time administrative workers and interns?

The scoring team will seek to ascertain the capabilities of key individuals involved in completing the work detailed in the Proposal. Resumes for staff members performing large amounts of ancillary work should be included.

48. Is there any way that the workplan can be simplified? Instead of listing activities completed by month, can we list the activities completed on a quarterly basis?

The Workplan should list the proposed due dates for all activities by month from the start of the contract. Proposals that do not list due dates by month will not receive full points.

49. In the work plan template, there are two sections for “Contract Evaluation” and “Final Project Report” which are not described as the other Contractor Responsibilities on page 12 of the Families RFP. Are these two items ones that should be included in the work plan, and if so, can the MHSOAC please provide more of a description for what is expected?

Those two items, Contract Evaluation and Final Project Report, are not included in the Contractor Responsibilities and will be removed from the RFP through an addendum.

50. Is it acceptable to provide a range of months in the Work Plan for activities that will span several months or activities that will be revisited/reoccur several times over the course of the contract?

The MHSOAC scoring team will rely upon Proposer subject-matter expertise in providing and justifying a timeline to complete all the work detailed in the Proposal. Proposers should provide a great deal of detail in order to explain and justify the timeline provided. Organizations that do not provide sufficient detail will be scored lower than those organizations that do.

- 51. What about unknown meetings, etc. which we have no control over? How do we list timelines/due dates for those? What about the OAC Commission & committee meetings—will we be provided with their schedules for use in the Workplan, including locations.**

Proposers may detail a range of possible timelines in instances where greater specificity is unavailable.

- 52. What about ongoing meetings throughout the year—for example, should we list each OAC meeting individually, with hours/dates, etc. listed on the Workplan for each meeting?**

The MHSOAC scoring team will rely upon Proposer subject-matter expertise in providing and justifying a timeline to complete all the work detailed in the Proposal. Proposers should provide a great deal of detail in order to explain and justify the timeline provided. Organizations that do not provide sufficient detail will be scored lower than those organizations that do.

COST PROPOSAL SHEET

- 53. In regard to the unanticipated tasks section of the RFP, do you want a description of what we may expect, or is it just a five percent allocation?**

It is just the five percent that is included. No additional information is required.

- 54. What are the parameters for traveling stipends?**

Parameters for traveling stipends are largely left up to individual organizations and how much of their budget is allotted to traveling expenses.

- 55. Can money be set aside for training development? These funds would be used to address unforeseen training requirements.**

An explanation in the Workplan for the use of proposed funds is required.

- 56. Will we be provided with an editable (Word or Excel) version of this template?**

Yes. A Word version of the template will be provided.

LETTERS OF SUPPORT

- 57. Letters of support can come from non-profit organizations and individuals, which is preferred?**

There is no preference for non-profit organizations or individuals.

- 58. If we have three different organizations writing one letter, which organization's letterhead should we use?**

The MHSOAC is flexible in regard to the design of the letter. It is more important to demonstrate authenticity and information regarding support from the organization.

59. Do the three letters of support limit the value and experience that can be attained from working with multiple diverse communities?

It is important for bidders to show their experience and track record of working with diverse communities. MHSOAC does not believe the three letters of reference limits potential value. Each organization is responsible for providing evidence regarding their communication with different communities, whether this is through letters of reference or the Statement of Need.

60. Will the three letters of support encompass racial diversity?

The letters of support must provide insight into the Proposer and/or subcontractor's experience and commitment to working with the target population. Letters of support should show breadth and depth to communicate effectiveness with multiple populations.

61. Can a letter of reference encompass multiple target populations?

Yes. One letter that speaks to the impact of the Proposer's work with multiple signatures to represent multiple groups or target populations is acceptable.

62. Will more letters of reference be needed to justify expertise in diverse communities?

These are groundbreaking procurements and establishing the genuine connection from the vendors is difficult. Although encompassing the genuine connection in a letter is difficult, this is currently the MHSOAC's most effective identified approach. One letter that speaks to the impact of the Proposer's work with multiple signatures to represent multiple groups or target populations is acceptable.

63. Each letter should specifically detail the author's experience with the Proposer, the impact the Proposer's work had... Does this mean the impact on the writer, the population, or those who serve the population.

Each letter should specifically detail the author's experience with the Proposer and the impact the Proposer's work had on the target population.

REFERENCES

64. There has not been a contract of this size for LGBTQ mental health stakeholder advocacy—so meeting this requirement appears to create challenges for references to answer. How can/will references be instructed regarding your meaning of "similar in scope and size?"

The MHSOAC wants to know that the Proposer can complete the required work in the manner that is described in the Proposal. References should be able to provide examples that most resemble what the Proposer is attempting to do and detail the success of the work in the provided example.

65. How many references are required for each subcontractor? What if we are using a subcontractor's reference as one of our three references?

Three references must be provided for the Proposer team for similar services outlined in the RFP and performed within the past five years. At least one of these references must be for the lead Contractor. The remaining two references may be provided for the lead Contractor or other subcontractors who are part of the Proposer team. Letters from subcontractors may not be scored as highly due to concerns of conflicts of interest.

66. Are references required for consultants?

Three references must be provided for the Proposer team for similar services outlined in the RFP and performed within the past five years. At least one of these references must be for the lead Contractor. The remaining two references may be provided for the lead Contractor or other subcontractors including consultants who are part of the Proposer team.

67. If additional references are submitted for subcontractors, will this change the 30 point allotment to references?

Only three references will be accepted. In the event that more than three are provided, only the first three references provided will be considered. The 30 point allotment is not changed.

68. Is there a potential for disqualification for the references requirement?

There is no disqualification for the references requirement.

69. Will OAC staff contact a Proposer if there are any difficulties reaching a reference?

The MHSOAC will contact the provided references and will make a reasonable attempt to obtain responses from the references. It is the sole responsibility of the Proposer to ensure that the provided reference is available to respond in a timely manner.

SCORING PROCESS

70. When qualifying expertise of the leadership/partners, will the scoring be calibrated as one complete project, or will it be scored based on the strength of the individual subcontractors?

Scoring will be based on the totality of the Proposal and the Proposer team.

71. The RFP states “Tasks are appropriately staffed at proper levels of authority and proper number of personnel.” “Proper” is subjective? Can you operationalize “proper”? If no, then will this just be an individual judgment call of each reviewer?

The proper level of authority and amount of personnel is based on experience and perception. The MHSOAC is seeking work plans and staffing models that are durable and can adequately accomplish all required tasks. Proposers are required to submit resumes, a project staffing organizational chart, and list how each staff assigned to the project will work on a particular activity or task. The organizational chart should clearly delineate reporting structure and hierarchy. The staff should clearly demonstrate education, experience, and capabilities in carrying out the work that they will be assigned on the project. In addition, it is essential that the Workplan show how each staff member will be assigned to perform each task. The overarching structure should demonstrate that adequate resources are provided for the project in a manner that is realistic and attainable.

72. Can you provide further insight into the protest procedure?

Proposer's have five (5) working days from the Notice of Intent to Award, currently scheduled for March 23rd, 2017 to submit their Intent to Protest. The Letter of Intent to Protest must be sent to the MHSOAC Contracts Unit, and must state "Intent to Protest" on the envelope. Five (5) working days after the Intent to Protest has been received by the MHSOAC, the Proposer must submit details to support the protest. Details must show the Proposer would have won were it not for the MHSOAC scoring incorrectly and not following the correct process. Information must be presented to justify all claims. The MHSOAC will not accept new information not presented in the original proposal. The written including rationale for granting or denying the protest will be sent to the protesting Proposer via a postal service.

SCORING PANEL

73. Who is on the review panel?

The review panels for each RFP will be made up of vetted and diverse state employees, without conflicts of interest, from the MHSOAC and other Departments when necessary that have lived experience and/or subject-matter expertise specific to the target population detailed in the RFP.

74. Will the scoring team be the same or will it be a whole new team?

The review panels for each RFP will be made up of vetted and diverse state employees, without conflicts of interest, from the MHSOAC and other Departments when necessary that have lived experience and/or subject-matter expertise specific to the target population detailed in the RFP.

75. Are family members and consumers from diverse communities included in the scoring team?

The review panels for each RFP will be made up of vetted and diverse state employees, without conflicts of interest, from the MHSOAC and other Departments when necessary that have lived experience and/or subject-matter expertise specific to the target population detailed in the RFP.

76. Will the scoring teams be comprised entirely of state workers, or will community advocates be included?

The review panels for each RFP will be made up of vetted and diverse state employees, without conflicts of interest, from the MHSOAC and other Departments when necessary that have lived experience and/or subject-matter expertise specific to the target population detailed in the RFP.

77. What assurances does MHSOAC require from scoring teams to avoid conflicts of interest?

Scoring teams are thoroughly analyzed for both time and expertise requirements. The scoring teams are provided training related to scoring protocols and potential conflicts of interest. Additionally, the MHSOAC thoroughly vets scoring team members for financial conflicts of interest. Financial conflicts of interest include any financial payments from bidders made to scoring team members, or members of their household, within the last year. Incidents beyond the one year threshold are judged by the MHSOAC on a case-by-case basis.

78. Will the MHSOAC release the names or titles/organizations of individuals on the scoring committee, before the proposal due date?

The names of the individuals who will be on the scoring panels are confidential and will not be released.

BIDDERS' CONFERENCE PARTICIPANTS

Monday, December 19, 2016

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Amanda Wallner, Health Access
Amy Fairweather, Swords to Plowshares*
Anna Hassleblad, Steinberg Institute
Beth Wolf, NAMI CA
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Dave Neilson, California Alliance of Child and Family Services
Don Frasier, Swords to Plowshares*
Evan Olivia, Each Mind Matters
Gerald White, Each Mind Matters
Gwen Slattery, United Advocates for Children and Families (UACF)*
Hector Ramirez, Disability Rights California*
Janet King, Racial and Ethnic Mental Health Disparities Coalition (REMHDCO)*
Jonathan Peterson
Julian Plumadose, Mental Health America, San Francisco (MHASF)
Karin Lettau, California Association of Mental Health Peer Run Organizations (CAMHPRO)*
Kiran Savage, California Pan-Ethnic Health Network (CPEHN)
Kristene Smith, United Advocates for Children and Families (UACF)
Leslie Morrison, Disability Rights California*
Lynn Thull, California Alliance of Child and Family Services
Michelle Allen, Parents Anonymous
Melen Vue, NAMI CA
Michael Helmick, Racial and Ethnic Mental Health Disparities Coalition (REMHDCO)
Lynn Rivas, PEERS: Peers Engaging and Envisioning Recovery Services*
Poshi Walker, Mental Health America Northern California (NorCalMHA)
Richard Zaldivar, The Wall Las Memorias
Sally Zinman, California Association of Mental Health Peer Run Organizations (CAMHPRO)
Simon Vue, Racial and Ethnic Mental Health Disparities Coalition (REMHDCO)
Stacie Hiramoto, Racial and Ethnic Mental Health Disparities Coalition (REMHDCO)
Steve Leoni
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*denotes participation by phone